Packaging Instructions

LCD Displays

These instructions are for customers who are returning their NEC display for service. Please note that the customer will be held solely responsible for shipping damage that occurs due to the use of any packaging material other than the standard NEC packaging. If the customer no longer has the original packaging, proper packaging can be obtained from NEC by calling 800.632.4662.

Original factory box:
Depending on the displays, the fillers will be on the left and right or top and bottom. Please pack the display accordingly.

Top and bottom fillers
Place the bottom filler in the box, making sure the labels are facing up. Point the arrow to the front of the box. The face of the LCD display is the front.

Place the display into the box with the front of the display matched up with the front of the box. Make sure the display is put into the box stand side down. Also make sure the display rests firmly on the fillers.

Place the top filler on the display with the labels up and the arrows pointing to the front of the box. Make sure the fillers are firmly in place so the display doesn't move during shipping. Tape the top of the box securely with shipping tape.

Left and Right fillers
Insert the display into the left filler with the LCD towards the front. Arrows on the filler indicate the front.

Place the right filler on the display with the labels up and the arrows pointing to the front of the box. Insert the display and fillers into the box. Make sure the fillers are firmly in place so the display doesn't move during shipping. Tape the top of the box securely with shipping tape.

Reconditioned Display Box (Generic Box)
If you have requested a shipping box from NEC Display Solutions or you are returning a display that has been serviced, you may have a Reconditioned Display Box. The fillers and boxes are made to accommodate a wide variety of models. The fillers are made out of sealed air foam and plastic, which enable them to conform to the many different shapes of displays.

Sandwich the display between the two generic foam pieces. The back of the display goes into the foam piece that has the indentation of the stand.

Place the display and foam fillers into the box stand side down.

Make sure the display and fillers fit snugly in the box and won’t move during shipping. Tape the top of the box securely with shipping tape.
Packaging Instructions

CRT Monitors

These instructions are for customers who are returning their NEC display for service. Please note that the customer will be held solely responsible for shipping damage that occurs due to the use of any packaging material other than the standard NEC packaging. If the customer no longer has the original packaging, proper packaging can be obtained from NEC by calling 800.632.4662.

Original factory box:
To prevent injury, two people may be needed to place the monitor in the box.

Place the bottom left and right fillers in the box, making sure the labels are facing up. Point the arrow to the front of the box. (Handle holes are towards the front of the box)

Place the monitor into the box with the front of the monitor matched up with the front of the box. Make sure the monitor is put into the box stand side down. Also make sure the monitor rests firmly on the fillers.

Place the top left and right fillers on the monitor with the labels up and the arrows pointing to the front of the box. Make sure the fillers are firmly in place so the monitor doesn’t move during shipping. Tape the top of the box securely with shipping tape.

Re-Packing Instructions
Save the original box and packing material for future shipping purposes. Repack as shown to avoid damage during shipping.

Reconditioned Display Box (Generic Box)
If you have requested a shipping box from NEC Display Solutions or you are returning a monitor that has been serviced, you may have a Reconditioned monitor box.

To prevent injury, two people may be needed to place the monitor in the box.

Place the bottom filler in the box making sure the shaped area for the picture tube is facing up.

Place the monitor into the box with the front of the picture tube facing down. Also make sure the monitor rests firmly on the fillers.

Place the top filler on the monitor. Make sure the filler are firmly in place so the monitor doesn’t move during shipping. Tape the top of the box securely with shipping tape.